(a) whether Government have received any complaints regarding improper telephone service, disconnection of telephone lines of the Kargil Martyr, Anjani village during the last two months;

(b) if so, the details thereof;

(c) the action taken against the guilty officers; and

(d) the efforts made to improve the telephone service?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI SUMITRA MAHAJAN): (a) No, Sir.

(b) and (c) Do not arise in view of (a) above.

(d) The following efforts were made to improve the telephone service:

— Replacement of overhead alignment by underground cables.

— Immediate repair/replacement of damaged cable.

— Interactive voice Response System (IVRS) based centralized fault booking at Short Distance Charging Centre (SDCC).

— Opening of more & more distribution points (DPs) to avoid long spans of overhead alignment.

— Monitoring of fault repairs by senior officers.

Licence to Tata and Reliance for Mobile Services

†2337. DR. PRABHA THAKUR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Reliance and Tata Industry have been given licence for all mobile services through WLL;

(b) if so, the amount collected by Government as licence fee;

(c) whether Government have yet to receive some dues from these companies; and

(d) if so, the details thereof?

† Original notice of the question was received in Hindi.

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI SUMITRA MAHAJAN): (a) No, Sir.

(b) Does not arise in view of (a) above.

(c) and (d) The Licensees have made payments of licence fee upto the quarter ending 31.12.2002 in terms of the licence agreements.

Adoption of I.T.

2338. DR. AKHILESH DAS: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether some States like Uttar Pradesh, Andhra Pradesh, Karnataka and Tamil Nadu have started adopting Information Technology for streamlining Government records, especially land records; and

(b) if so, the steps, if any being taken by Government for adopting e-Governance in different Central Government Offices and departments and to promote e-Govemance in Central-State and international relations?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SU. THIRUNAVUKKARASAR): (a) Yes, Sir.

(b) Department of Information Technology (DIT) through National Informatics Centre (NIC) has been providing network backbone and e-Governance support to Central Government Departments, State Governments and District Administration in the country.

Planning Commission guidelines permit usage of 2 to 3% of budget provision in Central Ministries/Departments for Programmes/Schemes relating to Information Technology. A minimum agenda for e-Governance has also been drawn up for implementation by the Central Ministries/ Departments.

While approving the Tenth Five Year Plan, the National Development Council (NDC) has set up four Empowered Sub-Committees including an Empowered Sub-Committee on Governance Reforms including e-Govemance.